

## REQUEST TO EXCHANGE THE ITEM OR REFUND THE MONEY PAID FOR THE ITEM

DETAILS OF THE BUYER																					
Buyer's name and surname																					
Buyer's e-mail address																					
Buyer's phone number																					
Buyer's bank account number where the money should be refunded (if refund of money is requested)	<table><tr><td>L</td><td>T</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	L	T																		
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Name and surname of the bank account holder (where the account holder is not the buyer)																					

DETAILS OF THE ORDER	
VAT invoice number	
Order number	
Item delivery /collection date	


INFORMATION ABOUT ITEMS RETURNED		
No.:	Item name:	Quantity:
1.		
2.		
3.		
4.		
5.		

**Reason for the return of the items (if any).** Please detail the reason, e.g. if the items received show any damage, detail the damage identified. If you are requesting a refund of the amount paid, state the amount part you ask to refund.

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Mark as applicable for your request:

- ☐ replace the item with the same or equivalent item of proper quality;
- ☐ eliminate the item deficiencies or refund the expenses for the rectification of the deficiencies;
- ☐ refund part of the amount paid for the item;
- ☐ refund the money paid for the item to the above-indicated bank account and take the poor quality item back.

**By signing, I confirm that the information stated in this form is correct, I have read the Purchase Rules and the Privacy Policy of the E-Store [...]** 

\_\_\_\_\_  
Name, surname

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date