**REQUEST TO EXCHANGE THE ITEM OR REFUND THE MONEY PAID FOR THE ITEM**

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| --- | --- |
| **DETAILS OF THE BUYER** | |
| Buyer's name and surname |  |
| Buyer's e-mail address |  |
| Buyer's phone number |  |
| Buyer's bank account number where the money should be refunded | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | L | T |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | |
| Name and surname of the bank account holder (where the account holder is not the buyer) |  |

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| --- | --- |
| **DETAILS OF THE ORDER** | |
| VAT invoice number |  |
| Order number |  |
| Item delivery /collection date |  |

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| --- | --- | --- |
| **INFORMATION ABOUT ITEMS RETURNED** | | |
| **No.:** | **Item name:** | **Quantity:** |
|  |  |  |
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I hereby confirm that I have received the items not more than 14 (fourteen) days ago and inform that I cancel the contract (or part of it) for the purchase of the above-referred items and undertake to deliver or ship the items to the seller under the procedure set out in the Purchase Rules of the E-Store not later that within 14 calendar days after the day of sending of this notice.

**By signing, I confirm that the information stated in this form is correct, I have read the Purchase Rules and the Privacy Policy of the E-Store [...[ .**

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| --- | --- | --- |
| Name, surname | Signature | Date |